

# LIVE AND WORK IN CANADA

**KILROY**  
travels

**TWHCO**  
The Working Holiday Club

## Interview Locations 2012:

**London – July 2012**

**Auckland – July 2012**

**Sydney – June 2012**

## Qualification criteria:

- Aged :
  - Denmark 18-35 yrs,
  - Finland, 18-30 years
  - Netherlands 18-30 years
  - Norway 18-35 years
  - Sweden 18-30 years
- Full details of the visa application are on the attached VISA sheet
- Available from 1 Nov 2012 until 30 April 2013
- Clean Criminal record
- CAN\$2500 to support yourself on arrival (IEC Rule)

## Why us?

1. With limited spots available for 'Internationals' the competition for employment in the ski resorts is fierce. Join the Powder programme and get your job offer before you leave home.
2. TWHC is the preferred company enlisted by many top Canadian resorts to recruit Internationals on their behalf. We have the best jobs with the best work conditions. If you want the best winter of your life then look no further.
3. TWHC has exclusive access to staff accommodation with all our resort partners and all roles include a full season lift pass too – what else do you need?
4. 1st Nights accommodation, arrival party, mobile phone SIM card, bank account and Social insurance number assistance included
5. Summer seasons also available – why not try a different resort for some mountain biking!
6. Guaranteed good times!

## Canada Working Holiday

It goes without saying that Canada is renowned around the world for its unforgettable winter seasons. Deep powder, thriving nightlife, untracked terrain and breathtaking scenery are what make it so special.

Whether you're taking the plunge alone or with a group of mates our Powder Package is your one-stop service to the most memorable experience of your life.

Our world class resort /hotel partners include the likes of Whistler Blackcomb, Big White and Silver Star. With tens of thousands of young people flocking to Canada from all over the world to partake in a ski season it is advisable to secure employment before you leave - not only to save yourself from disappointment but to save a small fortune.

TWHC can arrange employment opportunities in a variety of departments including retail, rentals, ski school, central reservations, lift/base operations and food and beverage to name a few.

All positions provide full training and offer great benefits including housing, competitive wages, staff discounts, free lift passes and invitations to countless social events and parties.



Denmark – 70 15 40 15  
Netherlands – 0900 0400636  
Norway – 026 33  
Sweden - 0771 545 769  
Finland – 0203 545 769

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# POWDER

PACKAGE £595

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## Resorts

- Whistler Blackcomb
- Silver Star
- Big White

## JOBS

- **Operations**  
Lift operators, tube park attendants, snow clearance
- **Rental & Retail**  
Ski technician, ski valet, equipment sales
- **Guest Services**  
Front of house, ticket sellers
- **Food & Beverages**  
Sous chef, barista, food server, busser, warehousing
- **Finance**  
Revenue representative
- **Many many more....**



## Programme inclusions

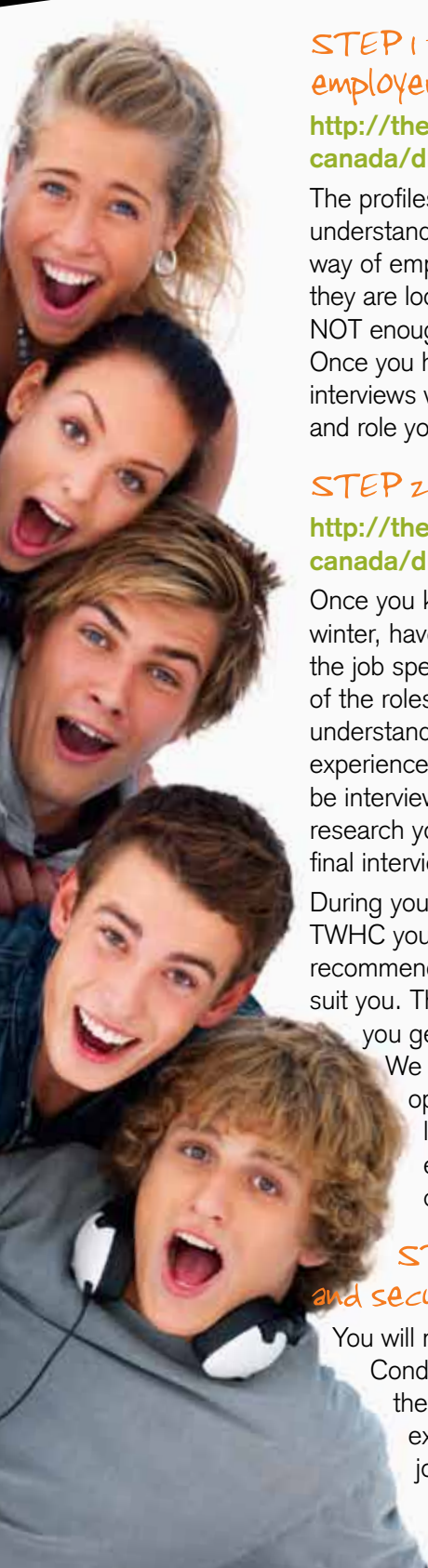
- **Job offers and start dates are given pre departure**, have peace of mind in knowing you have a job in the bag before you leave. Job offers will include your start date, rate of pay and job role you were successful in securing \* Remember you may not always be offered the job for which you originally interviewed.
- **Accommodation pre arranged with resorts or resort partners.** Staff accommodation reserved before you arrive at all resorts. Accommodation is available in a variety of different room sizes and levels of privacy – the less people you share with; the more it will cost – average cost in Whistler \$150 per person per week. Private accommodation can also be organised for those that fancy more privacy/luxury – prices in Whistler \$\$\$\$ !
- **Interview preparation with our Recruitment experts.** Our entire team have personally lived and worked throughout Canada and will be able to provide invaluable expert advice. We also make your home work easy by providing you with guidance and training manuals. Our manuals cover roles including hospitality, housekeeping, lift ops and many other positions in ski resorts.
- **SEASON LIFT PASS**  
- VALUE CAN \$1800
- **Programme fee** refunded if unsuccessful (less deposit)
- **Step by Step VISA guide** - Walks you through the visa application process
- **One free night in SameSun Hostel Vancouver**
- **Canadian Social Insurance Number Assistance**
- **Assistance in opening Canadian bank account**
- **Canadian SIM Card with exclusive discounts on handsets**
- **Vancouver day tour**  
Great resort discounts on retail, rental and Food & Beverages
- **Discounted Moose tours**



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# GETTING STARTED



## STEP 1 - Research TWHC Exclusive employers profiles

<http://the-workingholiday-club.com/uk/canada/dropdown-2.html>

The profiles on our website will help you understand more about the individual resorts by way of employment, accommodation and what they are looking for in a new hire. This is however NOT enough research prior to your interview. Once you have passed your first round of interviews with TWHC you will know which resort and role you have qualified to interview with.

## STEP 2 - Research job

<http://the-workingholiday-club.com/uk/canada/dropdown-4.html>

Once you know where you want to spend next winter, have a look at the jobs on offer, read the job specs and try and get an understanding of the roles on offer. This will help you to understand what it is you can expect from this experience, try and read them all so you can be interviewed for more than 1 role, the more research you do, the better you will do in the final interview.

During your 1st round of interviews with TWHC your skills will be reviewed and a recommendation made as to which jobs will best suit you. This may or may not be the job you get offered after your final interview.

We are searching for candidates with an open mind, flexible attitude and that are looking forward to an unforgettable experience in the snow, rather than a career move!

## STEP 3 - Terms & Conditions and securing your place with TWHC

You will need to agree to TWHC Terms and Conditions to ensure you understand how the programme works and what you can expect should you be rejected for a job. Once this has been received via

online submission only then will payment be accepted to secure a place on the programme. Please ask your **Kilroy** consultant to email the T&C's to you.

## STEP 4 - Payments

The full programme fee is £595. Please make the payment to your **Kilroy** consultant, you will receive the Screening Questionnaire and Skills assessment from TWHC London office within 48 hours.

## STEP 5 - VISA

See separate attachment

You must start the visa application process immediately, follow our step by step guide and you will have no trouble but do not delay start today!! The application is quite simple but many applications are rejected for lack of care and attention to detail. Should you fail to get a visa you will not be refunded once the recruitment process has begun.

## STEP 6 - complete TWHC Application forms and submit to TWHC

- Screening Questions
- Skills assessment

## STEP 7 - Prepare documents for resort HR team

- Complete resort specific application form
- Fill in CV template
- Letters of Reference
- Proof of VISA
- Police Certificate

## Step 8 - London

Interview July 16-20 2012

## Step 9

Receive job offer early in August!



# CANADA

## FAQ

### **Can I specify a particular position that I want to apply for?**

Yes, once your application fee has been finalized and you have completed your online application you will be asked to answer our skills-based assessment test where you can put forward your application for a particular position. However, as certain positions are very popular you must consider listing a number of different preferences. Remember, flexibility is an attractive trait for all employers!

### **What kind of people are you looking for?**

Our Canadian resort partners love the Northern European working attitude and that's what we expect you to show while over there. As long as you are hardworking, outgoing, friendly, eager to be in Canada and are available for the whole season you should not have any problems. While some jobs require some certain skills and experience many provide full training on site. Cash handling experience if applying for ticket sales positions, bar/wait experience in hospitality positions would obviously be an asset and you can never go wrong with customer service skills in almost any position.

### **Do I need to have experience at skiing / boarding to work in a ski resort?**

In most positions you will not need to have skied in your life before. Some of our applicants have never even seen the snow before! Most operations department (Lift ops, tube park attendant) and instructor positions will need you to have experience on the slopes to be considered for a position.

### **When are interviews with the Canadian resorts held?**

The human resource and department managers will be in London to conduct interviews in mid July 2012. Travel to London and accommodation is at your own expense.



### **Can I go with a friend or partner?**

Yes, you can. We understand moving to the other side of the world can be a little daunting and we strive to ensure we give you and your friends/partners the best possible opportunity at working together. That is why, in your application you can note who you will be travelling with. Ultimately the decision is the interviewer's and we cannot guarantee you will both receive a job offer. As we mentioned earlier, be flexible with your job options and we are confident we will be able to place you and your friends.

### **Can I get interview advice and assistance?**

Sure can, our programme coordinator will provide you with advice on how best to prepare for your interview with the resort. Make sure you check out our helpful interview tips prior to your scheduled interview. Remember your programme coordinator is here to help you throughout the entire process, even when you are in Canada!

### **What happens if I am not offered a job?**

Should you not be offered a position by any of our resorts, you will receive a refund of the programme fee less deposit (£150).

### **What if I am offered a position I don't want?**

Unfortunately, if you are offered a position and do not wish to accept it, then you will forfeit your program fee.

# CANADA

## FAQ

### On the Job

#### How long are you expected to work?

Each position will usually have a different start date and every resort will usually have a different opening date. However you will be expected to work for the entire season, dependent on these factors you will usually be needed from Nov-April/May dependent on weather.

Outdoor jobs (Lift operator, tube park attendant and parking and roads attendants usually work 4 x 8 hour shifts per week), almost all other jobs work 4 x 10 hour shifts per week. It is dependent on the weather and the volumes of patrons visiting throughout the season that will ultimately determine your hours of work. At the start of the season you may only be required 15-30 hours per week.

#### What can I expect to earn?

Wages vary according to job type and resort. In general, pay rates average between \$8.00CAD per hour to \$14.00CAD an hour.

#### How much tax will I pay?

The usual tax rate in Canada is 15-29%, most Working Holiday makers will pay the lower rate.

#### Can I claim any of my tax back?

Temporary workers such as students and working holiday makers, who don't work a full year and /or changed employment during the year will usually be owed a tax refund by the Canada Revenue Agency. This can often be a reasonable sum.

#### What uniform is required?

Most positions will provide you with the required uniform, but not all. It is best to wait to receive your employment confirmation before shopping for any work clothes. However, a good pair of water-proof boots are an essential.

#### What is the policy of the resorts towards piercings, dyed hair, dreadlocks, etc?

Hair must be neat. For females, hair must be tied back when

it is a safety issue. For males, hair must be above the collar and cut to mid-ear length at the sides. Jewellery should be worn in moderation. Women may wear one earring of the same size in each ear while men may wear one small stud or ring. Other facial jewellery or exposed body piercings must be removed while at work, such as tongue rings or studs. Personal hygiene is important and aftershave and perfume should be kept to a minimum

#### What temperatures can I expect during the season?

Very very cold; at times temperatures can get down to as little as minus 30 degrees Celsius. If you prepare for the cold and make sure you wear lots of layers, including thermals, you will be fine. In winter it can even get as warm as 10-15 degrees throughout the day in some parts.

#### Do all resorts provide accommodation?

Yes all the resorts we work with provide subsidised staff accommodation, you will pay on average CAN\$150 per week.


#### Should I buy ski or boarding equipment at home or in Canada?

In Canada, unless you already have your gear it's highly recommended purchasing your set-up over there. Not only will you not need to escort it with you across the world but you will find that snow gear is far cheaper in Canada than it is here in Europe. You will also be given staff discounts at your resort which will definitely take a chunk out of the retail price!

#### When should I apply for the programme if I am travelling in 2012?

Now! Positions for the upcoming season are already filling fast and we do not accept applications once all the positions have been filled. We have the best ski resort partners in Canada and the market knows this so it is important you get in before it is too late!

#### Will I need to take out travel insurance?

It is compulsory that all foreign applicants have travel insurance covering them for their duration of employment with the ski resorts, regardless if you are skiing or not – Speak to your  consultant for the very best deal.

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